

Skyway Sweet UC Office Suite Feature List

Skyway Sweet UC Office Suite offers a full slate of standard Voice and UC Features, as well as options for Video and Audio meeting, Call Recording and eFax.

VOICE FEATURES

Alias Routing	Call Park Retrieval
Anonymous Call Rejection	Call Park to DN
Call Forward Always	Call Park to System Number
Call Forward Busy	Call Pickup – Directed
Call Forward Do Not Disturb	Call Pickup – Group
Call Forward No Answer	Call Pickup - Targeted
Call Waiting / Caller ID	Call Return
Caller ID Name/Number	Call Screening – Call Type
Caller ID Internal vs External	Do Not Disturb
Caller ID Permanent Block	Extension Dialing
Caller ID Per Call Block	Music On Hold
Class of Service Restrictions	Call Trace
Direct Inward Dialing	Call Transfer Blind
Direct Outward Dialing	Call Transfer Supervised Call Transfer to Speed Dial
DTMF Digit Transmission	Configurable Calling Line ID
Hotline	Deny All Calls
Reminder Ring	Do Not Disturb
Selective Call Rejection Account Codes	Extension Dialing
Advanced Screening (find me/follow me)	Intercom
Assistant Console	Private/Public Name/Number
Authorization Codes	Shared Line Appearance
Auto Hold – Receptionist	Short Dialing Codes
Busy Lamp Field	Personal Agent Web Portal

UC FEATURES

SmartOffice Client for Windows & Mac	Video
SmartOffice Web Client	Call Grabber
Presence	SmartOffice App for iPhone & iPad
Instant Messaging	SmartOffice App for Android

VOICEMAIL

Voicemail
Unified Messaging

OPTIONAL AVAILABLE FEATURES

MeetMe Conferencing
Auto-Attendant
Call Recording
eFax